

Field Service Engineer



Case Study: Compressor Company

Our client is a leading manufacturer of industrial compressors and compressed air systems delivering to a variety of sectors including industrial, manufacturing, hospitals, and universities.

Like many UK companies they were keen to consider engineers who were leaving our Armed Forces; British Army, Royal Navy, and Royal Air Force. This would enable them to tap into a new candidate community of highly skilled and disciplined engineers, a fresh and constantly changing pool of talent.

The requirement was for Field Service Engineers to visit customer sites, including West Yorkshire and around the M4/M5 corridor, to carry out the service, maintenance, and repair tasks on a wide range of air compressors and ancillary equipment. The roles would also include occasional overnight stays, so candidates had to be flexible with working away from home. It was also a requirement that he/she held a minimum of an NVQ Level 3 qualification.

A search assignment was initiated utilising all resources, both internal and external, to locate suitable military-trained engineers. The results were as follows:

- 5 engineers initially shortlisted
- 5 engineers interviewed by Demob Job
- All 5 candidates were introduced to our client
- 4 engineers interviewed by our client
- 2 candidates successfully placed

Interestingly both placed candidates had previously served in the Royal Navy. Rob had completed 10 years as a Weapons Engineer and Sam had previously completed 5 years as a Marine Engineer.

Both Rob and Sam have settled in quickly, adapting and building on their strong transferable military engineering skills. I would have no hesitation in recommending Demob Job to other companies that are looking to harness a fresh talent pool of engineers.

Mark

General Manager