DEMOB-JOB

EX-MILITARY • ENGINEERING • TECHNICAL



Electronic Field Service Engineer

Case Study: A Leading Technology Company

Our client is a leading technology company providing barcode and other related solutions to companies and organisations across the UK.

Like many companies they were keen to explore the potential to employ ex-military engineers within their Field Service capability, especially as their normal recruitment methods were not delivering the calibre of candidate their business required.

In 2019 Demob Job was engaged to support them in finding two Field Service Engineers; one to cover the Midlands and the other to cover the South of the UK.

Field Service Engineers predominantly work independently in a customer facing role arriving on location to maintain and repair installed solutions. A key requirement was that candidates possessed a demonstrable background in electronics and were willing to travel.

Initial discussions identified various trades within the Armed Forces community that offered a potential strong match to the 'electronics' requirement. These included Royal Electrical and Mechanical (REME) Engineers, Royal Air Force Avionic Engineers, Royal Navy Weapons Engineers and Royal Signals Telecommunication Engineers.

- 12 candidates initially shortlisted
- 6 candidates interviewed by Demob Job
- · 6 candidates introduced to our client
- · 6 candidates interviewed by our client
- · 2 candidates successfully placed

Philip had previously served 13 years in the Royal Air Force as an Avionics Technician and on leaving his military career he had settled in Lincolnshire. Philip's profile was found on Demob Job's powerful exclusively owned internal candidate database.

Taylah had completed a 5 year career in the REME as a Weapons Engineer. He was found during a pro-active search in the South London area based against key criteria including location and skill set.

Barney - Account Manager

"Emma has been fantastic in persevering with two challenging recruitment requirements. Keeping me informed every step of the way and offering insightful advice which ultimately ensured the two positions were filled. Emma and Demob Job are now our "go to" for our future recruitment needs."